

Annexure A

Investor Grievance Escalation Matrix

Details Of	Contact Person	Address	Contact No.	Email Id
Customer Care	Mahesh P. V.	7 th Floor, Sangita Ellipse, Plot No. 32, Tajpal Scheme, Sahakar Road, Vile Parle (East), Mumbai 400057	Direct Number : 022-67236023 Working Hours : Monday – Friday : 9.00 AM. to 6.00 PM. Saturday (1 st , 3 rd & 5 th) – 10.30 AP to 3.30 PM.	mahesh.pv@kcsecurities.com support@kcsecurities.com
Head Of Customer Care	Rupal Angane	7 th Floor, Sangita Ellipse, Plot No. 32, Tajpal Scheme, Sahakar Road, Vile Parle (East), Mumbai 400057	Direct Number 022-67236180 Working Hours : Monday – Friday : 9.00 AM. to 6.00 PM. Saturday (1 st , 3 rd & 5 th) – 10.30 AP to 3.30 PM.	rupal.angane@kcsecurities.com
Compliance Officer	Ajay M. Shah	7 th Floor, Sangita Ellipse, Plot No. 32, Tajpal Scheme, Sahakar Road, Vile Parle (East), Mumbai 400057	Direct Number 022-67236051 Working Hours : Monday – Friday : 9.00 AM. to 6.00 PM. Saturday (1 st , 3 rd & 5 th) – 10.30 AP to 3.30 PM.	ajay.shah@kcsecurities.com
CEO	Praveen Gupta	7 th Floor, Sangita Ellipse, Plot No. 32, Tajpal Scheme, Sahakar Road, Vile Parle (East), Mumbai 400057	Direct Number : 8800500881 Working Hours : Monday – Friday : 9.00 AM. to 6.00 PM. Saturday (1 st , 3 rd & 5 th) – 10.30 AP to 3.30 PM.	Praveen.gupta@kcsecurities.com

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